



TRUST TIMES

NEWS FOR OUR RESIDENTS

Issue 15, September 2020



HANDS



FACE



SPACE

We would like to thank you all once again for the patience and the support you have shown to SJMT and to each other during what has and continues to be a very worrying and restrictive time.

I would like to encourage you all to maintain social distancing and continue to protect yourselves and your fellow residents. For all Covid-19 updates please make sure to check your noticeboards.

And finally, along with this issue of the Trust Times we would like to share with you our Review of 2019-2020.

We hope that this report is really informative and that it lives up to our key values. We believe that this is an honest reflection of 2019-2020 and demonstrates our commitment to be 'transparent and accountable in all that we do'. It highlights the hard work of all those that work and support SJMT and captures our amazing journey over the past 12 months.



David Healey, CEO

SJMT are excited to introduce a whole new Catering Services Team!



Our new Catering Team is managed by Natalie Walters, our Catering Services Manager.

Our new team of Cooks and Catering Assistants are looking forward to transforming the dining experience at both Alexandra House and Alexandra Court. The introduction of new menus, food offers and serving times is just the start.

The team will be looking at offering takeaways to our housing residents and branching out to offer a meals-on-wheels service in late 2021.

Look out for exciting news and developments as the team develops...

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Farewell to Judith Toase



Judith decided to leave the Trust in September and we wish her well for the future.

Farewell to Our Apprentice Receptionist

Megan Davis has now completed her Customer Service Apprenticeship. We would like to wish her all the best in her future career.

Maintenance Operative



Clive Joined us in August, as our new Maintenance Operative. He will be carrying out all routine maintenance repairs across the Trust's estates.

Housing Manager : Debbie Westwood



Debbie has extensive Housing Management experience and comes to SJMT from a background of working in various large Housing Associations. She will oversee our team of Wellbeing Support Workers working across the independent living schemes and will manage the housing function.

Business Support Officer: Elena Bray



Elena has joined us as a Business Support Officer and she will carry out a wide range of administrative, business and support tasks to aid the effective operation of the Leadership Team.

New Starters : Helen Kelly -

Wellbeing Support Workers -

Noele Bond



Helen and Noele have joined SJMT as Wellbeing Support Workers who will provide support to all of our independent living scheme residents alongside Akram Shan.

Please see the noticeboard for all the Wellbeing Support rotas.



Apprentices Soriya Basharat Receptionist and Jack Hobbs Catering Assistant

Soriya Basharat started with us at the start of September as our new Apprentice Receptionist. Soriya has settled into her new role well and will be studying towards her Level 2 Customer Service Practitioner Apprenticeship with us.

Jack Hobbs has recently joined the Trust as our Catering Apprentice. Jack will be completing his Level 2 qualification in Hospitality focussing on food production. We welcome Jack to the team.

Natalie Steadman Property Services Manager



Natalie was recently promoted to Property Services Manager and she will be managing the whole function of property services including Health and Safety for the Trust.

Kelly Aldridge Property Services Co Ordinator



We are delighted to announce that Kelly is now our Property Maintenance Co-ordinator and she is responsible for the day to day maintenance function and co-ordinating all works that need doing across the Trust.

www.sjmt.org.uk

Tel: 0121 245 1002



Alexandra House during Lockdown

As we are all in lockdown we thought we would share with you some of the entertainment the residents at Alexandra House have been having with our carers. This is a lonely time for us all, especially for those who cannot see their loved ones! We have tried to bring a daily smile to our residents' faces.



Mary Rowthorn with her beautiful cake her family made and sent in for her .



Exercise and fun games with our residents.



Two of our residents having fun playing Jenga.



Sue Stobart - Money advice surgery dates:

Scheme	Location	Date and Time
Mason Cottages	Conservatory	14th October 2020
Holte & Bracebridge		(Please see Mason Cottages)
Holy Trinity		(Please see Mason Cottages)
Mason Court	Dining Room	Please see the notice board
Mason House	Conservatory	Please see the notice board

Please Join us and keep up to date with our latest news on:



Tel: 0121 245 1002

E: enquiries@sjmt.org.uk

Feedback received from relatives of the residents at Alexandra House on how we have performed during the Covid-19 period.

“Sue and her team have managed the situation very well, in what has been a very hard time for everyone. I have complete confidence that this will continue and that they all give 100% to the care of the residents”.

“I have no concerns about Kath being cared for, we all know she is so happy with you”.

“Staff have done the utmost to manage to contact us and keep us updated in these changing times. We would like to express our thanks to the staff for their continuing hard work during the pandemic”.

“I am very happy with the safety measures that are in place. Thanks for your hard work and keeping the residents safe at this hard time”.

“The care provided for my mother has been and remains exemplary. Thank you all for your continued dedication and continued respect”.

“Really appreciate all the efforts made to keep our mum safe and cared for”.

“Alexandra House has been very attentive to all the residents to make sure they stay safe and protected against Covid-19”.

“You do a fantastic job – thank you”

“Really appreciate all the efforts made to keep our mum safe and cared for”.

“Thank you to all our staff – we are very proud of you and all the work you do.”

- SJMT Leadership

Team

Sir Josiah Mason Trust
Head Office, Hillborough Road
Solihull, B27 6PF

Sir Josiah
MasonTrust 
people at heart